



भारत सरकार

## GOVERNMENT OF INDIA

सीमा शुल्क मुख्य आयुक्त का कार्यालय, कोलकाता क्षेत्र  
OFFICE OF THE CHIEF COMMISSIONER OF CUSTOMS, KOLKATA CUSTOMS ZONE

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**MINUTES OF THE CUSTOMS CLEARANCE FACILITATION COMMITTEE (CCFC)  
MEETING HELD ON 29.01.2021 (THROUGH WEB CONFERENCING)**

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The meeting of the Customs Clearance Facilitation Committee (CCFC) of Kolkata Customs Zone was held on 29.01.2021 at 04:00 PM under the Chairmanship of Shri Pramod Kumar Agrawal, Chief Commissioner of Customs, Kolkata Customs Zone. In view of the Government directives on account of the threat of COVID-19, the meeting was conducted via Web Conference.

The following officers/representatives attended the meeting:-

Sl. No.	Name & Designation (Shri/Ms)	Organisation
1.	Shri Deep Shekhar	Principal Commissioner of Customs(AP & ACC)
2.	Shri Rajesh Jindal	Principal Commissioner of Customs (Port) and (CCP), West Bengal.
3.	Shri Vishwanath	Additional Commissioner (CCO & Port)
4.	Shri K.G.V.N Surya Teja	Additional Commissioner(CCO & CCP)
5.	Shri Sydney D'Silva	Additional Commissioner(AP & ACC)
6.	Shri Debojit Bose	Additional Commissioner(A & A)
7.	Shri P.C.Nayak	Additional Commissioner(CCP)
8.	Shri D. Satish	Joint Commissioner(Port)
9.	Shri Basant Kumar	Joint Commissioner(Port)
10.	Shri Santosh Sharan	Joint Commissioner of Customs(CCO)
11.	Shri K. J. Malakar	Superintendent of Customs (Prev.)
12.	Shri Rupam Bandyopadhyay	Preventive Officer
13.	Shri Ali Haider	CCHAA
14.	Shri Sudip Dey	CCHAA
15.	Shri Pradip Ray	Foreign Post Office
16.	Shri Shovon Deb Sadhukhan	Foreign Post Office
17.	Shri Subham	AAICLAS
18.	Dr. Kishore Kumar Sharma	WLI, WCCB
Some other officials of various Organizations were also present.		

The Chairman welcomed all the members and opened the conference for discussion.

<p><b>Issue 1</b></p>	<p><b><u>Sponsored by Shri Ali Haider, Chairman, Customs Sub Committee, Calcutta Customs House Agents Association (CCHAA):</u></b></p> <ol style="list-style-type: none"> <li>1. There is a delay in getting the Final Print out of OOC and Gate Pass copy of the Bill of Entry from ICEGATE. Due to the Non availability of hard copy many times it has been found the delivery of the cargo is being stopped or delayed. If we do registration for the examination of Bill of entry before payment of Duty in most of the cases we have found that the Final OOC and Gate Copy do not come after payment of duty. On average it takes more than 5 hrs to come and after that many times, it has been found Print comes Blank. These problems persist in both the Location INCCU1 and as well as in INCCU4 so our request is to allow delivery of cargo by seeing ICEGATE.</li> <li>2. This point is related to INCCU4, where after doing all the facilities with customs when we go to take Gate Pass from Airport Authority all the times we required to submit a Hard Copy of HAWB and MAWB according to the import consignment came. There is no facility at the Airport for Print out or Get any Xerox. If in a dire situation if we need we have to travel more 2 km to get print out. So if by chance our Person forgets to take hard copy and not able to produce the delivery gets stopped. In the Airport Authority systems the Airlines while filling IGMs they submit all the copies in respect to the Consignment and accordingly it can be viewed by the Airport Authority still they ask for hard copy and without it, they don't give Delivery. So our request is to allow us Delivery from Airport Authority by seeing their systems and not make it compulsory for a hard copy.</li> <li>3. As per Circular no 45/2020-Customs dated 12.10.2020 Point No 2.1. Continuous Assessment Sub (iii) and Advisory <a href="#">No:46/2020</a> dated 09.12.2020 issued by CBIC regarding Auto reallocation of BEs pending with Inactive Officer Ids has been issued, Still, many times it has been found that Fresh BEs which are marked for FAG are being pending for days to get assessed. The same things happen in Re-assessed FAG BEs also.</li> </ol>
<p><b>Remarks of Department</b></p>	<p><b>A.</b> The matter has been discussed during the meeting. It has been informed by Shri Basant Kumar, Joint Commissioner of Customs (Port) that there is automatic transmission of OOC Copy and Gate Pass Copy which is System based. One copy is transmitted to CFS also, who are registered with ICEGATE. Further, there is an APP named ICETRAK also by which, authenticity of document can be checked by the person allowing delivery. Such request for allowing delivery of cargo without any document cannot be permitted. Board Circular No.19/2020-Customs dated 13.04.2020 regarding "Paperless Customs – Electronic Communication of PDF based</p>

	<p>Gatepass and OOC Copy of Bill of Entry to Custom Brokers/Importers” has already been issued in this regard.</p> <p><b>B.</b> The matter has been discussed during the meeting. It has been informed by Shri Sydney D’Silva, Additional Commissioner of Customs (AP &amp; ACC) that the issue is related to AAICLAS. They may be requested either for delivery of the goods verifying their System or to install a Cyber Zone with Xerox Machine for getting print out of the HAWB/MAWB copies.</p> <p><b>C.</b> The matter has been discussed during the meeting. In this regard, Shri Basant Kumar, Joint Commissioner of Customs (Port) has referred to the Point 2.1 of Board Circular no 45/2020-Customs dated 12.10.2020 regarding Faceless Assessment dealing with Continuous Assessment and also Point. 2 of the ICES Advisory No: 46/2020 dated 09.12.2020 regarding enhancements in ICES in respect of Faceless Assessment dealing with Automatic reallocation of BEs pending with inactive officer Ids. Further, in this matter, it has also been informed that in general there is no such case of BEs pending for days to get assessed in Kolkata Customs. The pending BEs are regularly being monitored. However, if there is any particular BE pending for days to get assessed, the specific details may be brought to the notice of the Nodal Officer for Grievance Redressal of FAG related issues.</p>
<b>Direction of the Chair</b>	<p><b>A.</b> The Chair has instructed the representatives of CCHAA to meet with Shri Basant Kumar, Joint Commissioner of Customs (Port) and discuss the issue in detail. Further, Shri Basant Kumar, Joint Commissioner of Customs (Port) has been directed to refer the issue to DG System for a prompt solution.</p> <p><b>B.</b> The Chair has directed Shri Sydney D’Silva, Additional Commissioner of Customs (AP &amp; ACC) to communicate the matter to AAICLAS with a request to resolve the difficulties faced by the Trade.</p> <p><b>C.</b> The Chair has instructed the representatives of CCHAA to get in touch with Shri D Satish, Joint Commissioner of Customs (Port) whenever such FAG related issue crops up.</p>
<b>Action to be taken by</b>	<p><b>A. Shri Basant Kumar, Joint Commissioner of Customs (Port)</b>  <b>B. Shri Sydney D’Silva, Additional Commissioner of Customs (AP&amp;ACC)</b></p>
<b>Issue 2</b>	<p><b><u>Sponsored by Superintendent, Foreign Post, Kolkata</u></b></p> <p><b>1. <u>Disposal of Detained Items lying at this Office of Exchange since long :</u></b></p> <p>The present status of items detained by Customs is as follows :-</p>

Mail Item Type	Number Detained	Total
EMS (Import)	192	266
EMS (Export)	74	
Parcels (Import)	1090	1283
Parcels (Export)	193	
Registered Letter Mail (Import)	3697	3768
Registered Letter Mail (Export)	71	

**2. Taking over / Confiscation of Fifty Nine (59) Import parcels detained by SRI/DRI containing watches:**

**Note :** Fifty Nine (59) parcels detained by SRI/DRI are lying at this office since the year 2017 and awaited to be Taken Over / Confiscated.

**3. Taking over/Confiscation of Twenty Two (22) import parcels detained by Customs containing tobacco:**

**Note :** Twenty Two (22) parcels detained by Customs are lying at this office.

**Remarks of Department**

A. The matter has been discussed during the meeting. It has been informed that

- EMS (Import): (192 items)

Several reminders were issued to FPO requesting them to provide the detailed, complete, comprehensive list but till date no such list is provided by them. Meanwhile, FPO provided another list of EMS(SPA) which are neither restricted nor prohibited qualifying for being returned to its sender(RTS) after cancellation of Custom duty levied earlier, Clearance of the same has been done expeditiously.

- EMS(Export): (74 items)

It is brought to the notice that after the previous CCFC meeting held in (November, 2019), Approx 400 Export Speed Post Articles were cleared, FPO may be advised to place the remaining articles to Customs for clearance of the same.

- Parcel(Import): (1090 items)

These parcels are bulky in nature containing goods of differential nature (mixed type like clothes, shoes, chocolate, FMCG products etc.) along with used items (Sent via post or SAL during transfer of residence). So difficulties arisen in valuation (most of the goods are mis-declared) and examination of the goods (wrapped tightly). Due to absence of sufficient postal staff, hardly 10 to 15 parcels are opened throughout the day causing

	<p>delay in the other procedures from Custom side (like adjudication, clearance etc). However, FPO did not provide any list of such items till date.</p> <ul style="list-style-type: none"> <li>• <u>Parcel (Export): (193 items)</u> These type of parcels mainly contains goods such as antiques, WLA (wild life articles which are to be examined from CITES and ASI angles and NOC is required from them for the clearance of the same. Process of the same has been initiated.</li> <li>• <u>Registered letter Mail(Import): (3697 items)</u> These types of articles mainly contain Drones and Adult toys and can be disposed of only after the completion adjudication procedure. More than 600 Adjudication orders have been issued in this ongoing week and work is going on for the early disposal of the same in the shortest possible time. Another, 2000 cases will be adjudicated and be disposed in next few weeks. However, after several reminders Postal officials did not provide detailed list of the same with description.</li> <li>• <u>Registered letter Mail (Export): (71 items)</u> Approximately, 400 articles have been cleared after CCFC meeting held in November, 2019 and the remaining articles were not presented by Postal Officials for clearance. The remaining goods are also being cleared as and when presented by the Postal Authorities.</li> </ul> <p>B. The matter has been discussed during the meeting. It has been informed that the adjudication process has been completed and the disposal action is being initiated by the Disposal Unit.</p> <p>C. The matter has been discussed during the meeting. It has been informed that the adjudication process has been completed and Disposal action has also been initiated by the Disposal Cell and may be completed within few weeks.</p> <p>Further, the Postal Authorities has been requested to provide the remaining list of items and produce/place the parcels/items/articles to the Custom Authorities at the earliest and to make arrangements of sufficient number of DRMs /staffs for the hassle free and smooth examination of parcels. Postal Authorities has been requested to pprovide duty levied and Duty realized statement separately on monthly basis. In this regard, several reminders have been sent but reply is still awaited.</p>
<p><b>Direction of the Chair</b></p>	<p>The chair has directed the representative of Foreign Post Office to discuss the matter with Principal Commissioner of Custom (Port) accompanied with all the relevant details of the items lying at the Office of Exchange since long. Further, Principal Commissioner of Custom (Port) has been directed to take necessary action towards disposal of such items as</p>

	soon as possible.
<b>Action to be taken by</b>	<b>Principal Commissioner of Customs (Port)</b>
<b>Issue 3</b>	<b><u>Sponsored by Wildlife Crime Control Bureau, Eastern Region :</u></b> 1. In SWNOC only import consignment is being referred from 1st Jan 2021 but no SB is referred.
<b>Remarks of Department</b>	A. The matter has been discussed during the meeting. It has been informed that an email has been sent by Alternate Systems Manager, INCCU1 to Saksham Seva, DG System, ICEGATE helpdesk, team ICES requesting to examine the issue and resolve the same at the earliest.
<b>Direction of the Chair</b>	A. The Chair has directed Shri Sydney D'Silva, Additional Commissioner of Customs (AP & ACC) to refer the matter to Saksham Seva, DG System with a request to resolve the issue on priority basis.
<b>Action to be taken by</b>	<b>A. Shri Sydney D'Silva, Additional Commissioner of Customs (AP &amp; ACC)</b>
<b>Misc. Issue raised during the meeting</b>	<b><u>Sponsored by Shri Sudip Dey, Calcutta Customs House Agents Association (CCHAA):</u></b> 1. Certain documents are not being uploaded on e-Sanchit by the respective PGAs in terms of ICES Advisory No.04/2021 dated 26.01.2021 issued by DG System, ICES regarding "Mandatory uploading of documents in e-Sanchit – Certain Clarifications" and Board's Circular 55/2020 dated 17.12.2020 regarding "Faceless Assessment- Clarifications on the Issues raised by Stakeholders" and as a result of that the Importers are not receiving a System generated email with the IRN details.
<b>Direction of the Chair</b>	A. The Chair has directed Appraising General (Port) and Appraising General (Airport) to communicate the matter faced by the Trade to all the Partner Government Agencies (PGAs) and also to appraise all PGAs regarding relevant Board's Circulars and ICES Advisories in this regard.
<b>Action to be taken by</b>	<b>A. Appraising General (Port)</b> <b>B. Appraising General (Airport)</b>

The meeting ended with a vote of thanks to the Chair.

This issues with the approval of the Competent Authority.

**(K.G.V.N. Surya Teja)**  
Additional Commissioner of Customs  
Chief Commissioner's Office  
Kolkata Customs Zone

Dated: 01.02.2021

**Copy to:**

1. Sr. P.S. to the Chief Commissioner of Customs, Kolkata Customs Zone,
2. The Principal Commissioner of Customs (AP & ACC),
3. The Principal Commissioner of Customs (Port),
4. The Principal Commissioner of Customs (Prev.), West Bengal,
5. The Additional/Joint Commissioner of Customs (Port/A&A/CCP),
6. All Concerned,
7. DC (EDI) for uploading in Kolkata Customs main Web Page.